



## Dear City of Bloomington Aggregation Customer,

This is an important update about your community's electricity aggregation program. In this program, **Ameren** remains your electricity distribution utility, but you will buy your electricity supply through the **City of Bloomington** aggregation program. The **City of Bloomington** has chosen Direct Energy Services, LLC dba Direct Energy as the governmental aggregation supplier for your voter-approved electricity program. As an eligible customer, **you will be automatically enrolled in the City of Bloomington aggregation program and do not need to take any further action to receive exclusive member pricing for your home or business** through the chosen supplier Direct Energy from your June 2026 meter read date and continuing until your August 2027 meter read date.

If you received this letter and you do nothing, you will be **AUTOMATICALLY** enrolled in the **City of Bloomington** aggregation program.

Your opt-out request must be postmarked by 5/10/2026 to avoid automatic enrollment in the program.

If you do not opt out, you will be enrolled in the standard Product at a price of 0.1276 per kWh.

## Enrollment Options

You do not need to take any action to enroll in your community's aggregation program. However, if you decide not to participate, you must sign, date, and return the enclosed opt out form to Direct Energy via the enclosed postage paid envelope either by mail, by emailing [aggregationsupport@nrg.com](mailto:aggregationsupport@nrg.com) or by calling Direct Energy at 1-866-968-8065 by 5/10/2026.

## Additional Information

- If you participate in **City of Bloomington** aggregation, **Ameren** will remain your electricity utility. You will continue to receive your electricity bill from them and call them for issues with your electricity service. But you will see Direct Energy listed on the supply portion of your **Ameren** electricity bill, and the **City of Bloomington** aggregation price will be used to calculate the supply charge on your bill.
- If you choose not to participate in the **City of Bloomington** aggregation, you may purchase your electricity from your electric utility **Ameren** (either utility fixed-price or hourly service) pursuant to Section 16-103 of the PUA without penalty if you are currently receiving service from **Ameren**. You may also purchase your electricity from another Retail Electric Supplier. Visit [PlugInIllinois.org](http://PlugInIllinois.org) and [www.Ameren.com](http://www.Ameren.com) for more information. You may also request a list of all supply options available to you from the Illinois Power Agency, without charge, in a format that allows comparison of prices and products.
- If you receive hourly service from your utility, then you may be denied your request to join the Aggregation Program based on the terms and conditions of the electric utility's applicable hourly service tariff. Potential Program savings depend on your actual hourly use patterns and may vary.
- Net metering customers, pursuant to Section 16-107.5 of the Public Utilities Act, may forfeit credits for electric supply service or delivery services, or both, if they switch to Direct Energy.

## Questions?

Call Direct Energy's Customer Care Center at **1-866-968-8065** during the hours of 8 am – 5pm CST Monday – Friday. All eligible customers in member communities are automatically included in the program unless you opt out by 5/10/2026. You may opt out at any time with no cancellation fee. All prices are exclusive of sales and other applicable taxes and utility charges.